



from
**Southern
Water** 

in partnership with
CAPPAGH

BROWNE

Ref: PRN - 785112
Date: 25 November 2024
Tel: 0330 303 0368

Dear Customer,

We're fixing your sewers in the St Mary Bourne area

On Monday 25th November, we're starting our next phase of work on two inspection chambers. This forms part of the programme of works to reduce groundwater infiltration into the sewer network in St Mary Bourne.

How will the work affect me?

- We'll be working on the high street in the village centre adjacent to Holdaway Cottages and Minden and you may notice additional vehicle movements and activity during our work. There will be generators and machinery, but we'll try to minimise any inconvenience to local business and residents.
- You'll see us on site from 7am, but we'll not start anything noisy until 8am and we aim to complete all our work in approximately ten days. We will provide regular updates as we complete each phase of work.
- To keep everyone safe there will be a two-way traffic lights operation between Tudor Cottage and Holdaway Cottages. There will no parking cones in place on the high street to ensure traffic flow can be maintained as effectively as possible

How to contact us

Please contact Barry Woodham, Customer Stakeholder Manager, Cappagh Browne on 07525 277739 or email barry.woodham@cbul.uk Monday to Friday, 7am to 5pm.

Alternatively, please call Southern Water, out of hours, on 0330 303 0368. Just tell us you're calling about Capital Projects, with Project Reference Number (PRN) 779013, so we can help you more quickly. Or you can email us at capitalcomms@southernwater.co.uk.

Thank you for your support and patience whilst we undertake this essential work.

Yours faithfully,

Joseph Whitehead
Project Manager



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Using your information: We use the information you give us to resolve your queries and provide you with water and wastewater services. We also collect feedback to help us improve our services To find out more please visit southernwater.co.uk/privacy